

PRODUCTS AND SERVICES

Technical Order Development and Production

SSAI is highly experienced in development and integration of C-130, H-53, H-60 technical publications. The Technical Order (TO) services we provided through five years of successful WR-ALC/LUTD support included:

- Integration of change packages for flight and maintenance manuals.
- Development of TO source data.
- Updating/revising OMMS and commodity manuals.



SSAI's TO capability was demonstrated when deliveries averaged 6000 pages per month of TO data to LUTD across a five year period of performance. We have developed effective tools and processes that are of benefit to WR-ALC/LU in efficiently managing the production of C-130, H-53 and H-60 TO products. SSAI has successfully demonstrated to LUTD a methodology to identify, research, report, and develop manuals in accordance with Government MILStandards/Preferences.

Using our proven ISO 9001:2000 process, our production facility met delivery schedule requirements for over 751 consecutive days with on-time deliveries—in most cases we delivered early. Our “surge capacity” (ability to develop compressed work schedules to meet customer's needs) was clearly demonstrated—we produced over 50 compressed schedule packages in 2002 and 2003 (average time reduced by 50%).

A major element of logistics support is the updating of existing technical manuals and the development of new technical data/manuals in support of modifications to aircraft and aircraft systems. SSAI has a broad experience base with Air Force and Navy flight and maintenance manual processes, including:

- Program Management
- Quality Assurance
- Technical Writing
- Illustrating
- User Reviews
- Production of final illustration Configuration Management



For over 15 years, SSAI has provided the full range of support to ensure all technical manuals are current, technically accurate and properly formatted. Manuals included in these services are:

- Maintenance Manuals
- Illustrated Parts Breakdown Manuals
- Commodity Manuals
- Automated Test Procedures
- Time Compliance Technical Orders
- Operational Supplements.

SUPPORT SYSTEMS ASSOCIATES, INC.

